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Better Service Thru Better People

September 13, 2010

RTM Enterprises, Inc.  
P.O. Box 275  
East Amherst, NY 14051

Dear Ron,

I want to take a moment to thank you and your firm, RTM Enterprises, Inc., for your attention to detail and extraordinary follow up.

Your firm's knowledge of the market and ability to provide Irr Supply with the most up to date information and competitive energy suppliers has enabled us to continually remain ahead of the curve for our annual energy initiatives.

Additionally, we also appreciate your cost savings recommendations totally unrelated to your energy services. It truly epitomized the idea of having "the customer's best interest in mind."

Sincerely,

IRR SUPPLY CENTERS, INC.

A handwritten signature in black ink, appearing to read "Robert J. Hendricks".

Robert J. Hendricks  
Vice President-Operations

RJH/cab

**Over 28 Locations in New York and Pennsylvania - Over 100 Years of Service**

**Irr Supply Centers, Inc. 908 Niagara Falls Boulevard North Tonawanda, NY 14120 (716) 692-1600 Fax (716) 692-1611**